

# PROCESSING OF PERSONAL INFORMATION IN THE UNITED STATES OF AMERICA

The United States does not have a singular federal law governing the protection of personal information across all states. Instead, data privacy regulations in the U.S. are governed at the state level, with individual states enacting laws that define the rights and obligations of residents and businesses. This state-centric approach results in varying degrees of protection, which businesses are required to comply with depending on where their customers reside.

At TestingXperts, we are committed to adhering to the applicable data privacy laws of each state, ensuring that residents' personal data is handled securely and in compliance with their specific legal rights. Key state privacy laws that we comply with include:

- California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA)
- Colorado Privacy Act (CPA)
- Connecticut Personal Data Privacy and Online Monitoring Act
- Oregon Consumer Privacy Act
- Texas Data Privacy and Security Act
- Utah Consumer Privacy Act
- Virginia Consumer Data Protection Act

Each of these laws grants state residents distinct rights, including the right to access, correct, delete, or restrict the processing of their personal information, as well as the right to opt out of the sale of their personal data. TestingXperts ensures compliance with each of these legal frameworks and provides clear avenues for exercising these rights.

Furthermore, in line with global best practices, TestingXperts implements robust safeguards for cross-border data transfers, ensuring that personal data is protected when transferred across international borders, regardless of the applicable jurisdiction.

For more details on the rights available to residents of specific states and how we process your personal information, please refer to the state-specific sections below.

# PROCESSING OF PERSONAL INFORMATION IN CALIFORNIA

Under the California Consumer Privacy Act of 2018 (**CCPA**), as amended by the California Privacy Rights Act of 2020 (CPRA), California residents have specific rights regarding the collection, use, and disclosure of their personal data. The residents of California may exercise the following rights:

## **Rights of California Residents**

# 1. Right of Access and Data Portability:

- i. You have the right to request a copy of the personal data we have collected about you. Additionally, you may request disclosure of information about our collection and use of your personal data over the preceding 12 months, including:
- ii. Categories and specific pieces of personal data collected
- iii. Categories of sources from which personal data is collected
- iv. Business or commercial purposes for collecting, selling, or sharing personal data



- v. Categories of third parties to whom personal data is disclosed
- vi. Categories of personal data disclosed for a business purpose or sold, and the categories of third parties to whom such personal data was sold or disclosed
- vii. Note: You may only make an access request for your personal data up to two times in any 12-month period.

## 2. Right to Deletion

You have the right to request the deletion of certain personal data that we have collected about you, subject to our right to maintain your personal data for specific purposes permitted under the CCPA. If we are unable to comply with such a request, we will notify you.

### 3. Right to Correction

You have the right to request correction of inaccuracies in the personal data we have collected about you.

### 4. Right to Limit Use and Disclosure of Sensitive Personal Data

You have the right to instruct us to limit the use or disclosure of your sensitive personal data to only what is necessary to perform the services or provide the goods reasonably expected by you, and to perform certain activities permitted by the CCPA. Note: We do not use or disclose sensitive personal data for any purposes other than those necessary to provide relevant services or as permitted by the CCPA.

### 5. Right to Opt Out

You have the right to request that your personal data not be sold or shared with third parties.

#### **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.

For more information or to exercise any of these rights, please contact us at <a href="mailto:dpometrs.com">dpometrs.com</a>.

# PROCESSING OF PERSONAL INFORMATION IN COLORADO

Under the Colorado Privacy Act (CPA) effective July 1, 2023, Colorado residents have specific rights concerning TestingXperts' handling of their personal data:



#### YOUR RIGHTS AS A COLORADO RESIDENT

## 1. Right of access

You can confirm if TestingXperts is processing your personal data and request access to it.

### 2. Right of data portability

You can request a copy of your personal data held by TestingXperts.

# 3. Right to correction

You can request that TestingXperts correct any inaccuracies in your personal data.

## 4. Right to deletion

You can request that TestingXperts delete certain personal data collected about you. However, there are specific legal purposes under which we may retain your data. If we cannot fulfill your request, we will notify you.

# 5. Right to opt out

You can request that your personal data not be sold to third parties or used for targeted advertising or profiling that significantly affects you legally or otherwise.

#### **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure your data's security by implementing robust safeguards, such as standard contractual clauses and binding corporate rules. Before any transfer, we conduct thorough assessments to ensure that the receiving entities provide adequate protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

## PROCESSING OF PERSONAL INFORMATION IN CONNECTICUT

Under the Connecticut Personal Data Privacy and Online Monitoring Act effective July 1, 2023, Connecticut residents enjoy specific rights concerning how TestingXperts manages their personal data:

#### YOUR RIGHTS AS A CONNECTICUT RESIDENT

### 1. Right of access

You can verify if TestingXperts processes your personal data and access it.

## 2. Right of data portability

You can request a copy of your personal data from us.

## 3. Right to correction

You can ask us to correct any inaccuracies in the personal data we have collected about you.



#### 4. Right to deletion

You can request that we delete certain personal data we have collected about you. However, we may retain your data for specific purposes allowed by state law. If we cannot fulfill your request, we will notify you.

## 5. Right to opt out

You can request that we do not sell your personal data to third parties or use it for targeted advertising or profiling that significantly impacts you legally or similarly.

#### Appeal

If TestingXperts denies any of these rights, you have the right to appeal.

#### **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in compliance with applicable laws and regulations. To protect your data, we implement strong safeguards like standard contractual clauses, binding corporate rules, and other lawful mechanisms ensuring the same level of protection required under applicable laws. Before transferring your data, we conduct thorough assessments to ensure adequate protection by the receiving entities.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

## PROCESSING OF PERSONAL INFORMATION IN OREGON

Effective July 1, 2024, under the Oregon Consumer Privacy Act, residents of Oregon have specific rights regarding how TestingXperts collects, uses, and discloses their personal data. Here are your rights:

## **RIGHTS**

## 1. Right of access

You have the right to confirm whether TestingXperts is processing or has processed your personal data. Additionally, you may have the right to request that we disclose the categories of personal data that we are processing or have processed.

# 2. Right of data portability

You have the right to request that we provide you with a copy of your personal data.

## 3. Right to correction

You have the right to request that we correct inaccuracies in the personal data we have collected about you.

## 4. Right to deletion

You have the right to request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.



#### 5. Right to opt out

You have the right to request that your personal data not be sold to third parties or used for targeted advertising or profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.

## 6. Appeal

You have the right to appeal TestingXperts' denial of any of the above-listed rights.

#### **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure your data's security by implementing robust safeguards, such as standard contractual clauses, binding corporate rules, and other lawful mechanisms that provide the same level of data protection required under applicable jurisdictional laws. Before transferring your data, we conduct thorough assessments to ensure that the receiving entities offer adequate protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

#### PROCESSING OF PERSONAL INFORMATION IN TEXAS

Under the Texas Data Privacy and Security Act (effective July 1, 2024), Texas residents have the following rights around TestingXperts' collection, use, and disclosure of their personal data. Here are your rights:

### YOUR RIGHTS AS A TEXAS RESIDENT

#### 1. Right of access

You have the right to confirm whether TestingXperts is processing your personal data and to access your personal data.

#### 2. Right to correction

You have the right to request that we correct inaccuracies in the personal data we have collected about you.

## 3. Right of data portability

You have the right to request that we provide you with a copy of the personal data that you previously provided to TestingXperts.

#### 4. Right to deletion

You have the right to request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.



#### 5. Right to opt out

You may have the right to request that your personal data not be sold to third parties or used for targeted advertising or profiling in furtherance of solely automated decisions that produce legal or similarly significant effects concerning you.

## 6. Appeal

You have the right to appeal TestingXperts' denial of any of the above-listed rights.

#### **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

#### PROCESSING OF PERSONAL INFORMATION IN UTAH

Under the Utah Consumer Privacy Act (effective December 31, 2023), Utah residents have the following rights around TestingXperts' collection, use and disclosure of their personal data. Here are your rights:

## YOUR RIGHTS AS A UTAH RESIDENT

### 1. Right of access

You may have the right to confirm whether TestingXperts is processing your personal data and to access your personal data.

# 2. Right of data portability

You may have the right to request that we provide you with a copy of the personal data that you previously provided to TestingXperts.

# 3. Right to deletion

You may have the right to request that we delete your personal data that you provided to TestingXperts. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.

#### 4. Right to opt out

You may have the right to request that your personal data not be sold to third parties or used for targeted advertising. Additionally, you may have the right to request that TestingXperts not process your sensitive personal data.



#### **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.

### PROCESSING OF PERSONAL INFORMATION IN VIRGINIA

Under the Virginia Consumer Data Protection Act (effective January 1, 2023), Virginia residents have the following rights around TestingXperts' collection, use, and disclosure of their personal data. Here are your rights:

### YOUR RIGHTS AS A VIRGINIA RESIDENT

#### 1. Right of access

You may have the right to confirm whether TestingXperts is processing your personal data and to access your personal data.

## 2. Right of data portability

You may have the right to request that we provide you a copy of the personal data that you previously provided to TestingXperts.

## 3. Right to correction

You may have the right to request that we correct inaccuracies in the personal data we have collected about you.

## 4. Right to deletion

You may have the right to request that we delete certain personal data that we have collected about you. The foregoing is subject to our right to maintain your personal data for specific purposes permitted under applicable state law. If we are unable to comply with any such request, we will notify you.

### 5. Right to opt out

You may have the right to request that your personal data not be sold to third parties or used for targeted advertising or profiling in furtherance of decisions that produce legal or similarly significant effects concerning you.

# 6. Appeal

You may have the right to appeal TestingXperts' denial of any of the above-listed rights. You may do so by following the procedures set forth in the "Exercising your rights in relation to personal data" section



above or by responding to the message in which TestingXperts has communicated its denial and indicating you would like to appeal that denial.

# **CROSS-BORDER DATA TRANSFER**

We may transfer your personal data across borders in strict compliance with applicable laws and regulations. We ensure that your data is protected and handled securely by implementing robust safeguards. These safeguards include, but are not limited to, standard contractual clauses, binding corporate rules, and other lawful mechanisms that ensure the same level of data protection as required under the applicable jurisdiction. Before transferring your data, we conduct thorough assessments to confirm that the receiving entities provide an adequate level of protection for your personal data.

For more information or to exercise any of these rights, please contact us at dpo@testingxperts.com.